NATAN

NATAN PTY LTD
Key Fact Sheet - Opticomm Network & Speed

Important information about NATAN's broadband Opticomm network and speed.

The 50	The 100	The 250*	The 1000*
Typical Evening Speed 48.8Mbps	Typical Evening Speed 96.9Mbps	Typical Evening Speed 236Mbps	Typical Evening Speed 919Mbps
50Mbps download	100Mbps download	250Mbps download	1Gb download
20Mbps upload	20Mbps upload	25Mbps upload	50Mbps upload
Unlimited Data	Unlimited Data	Unlimited Data	Unlimited Data

* Our website and Key Fact Sheet will be updated once this is available. If your attainable service line speed (on FTTN/ FTTB/FTTC) cannot support this speed tier, we can move you to a lower speed tier or you can terminate your service. The actual speeds you experience may vary due to factors such network congestion and your equipment set-up.*

2-3 Users	4+ Users	Heavy Users
Emails & browsing	4K Video streaming on multiple devices	8k video streaming
Social media	Online gameplay	Faster 'off peak' gaming downloads
HD video streaming	Download very large files quickly	Multiple video conferences
Multiple people working from home	Upload very large files quickly	Good for small businesses

FTTN/FTTB/HFC	Broadband & Power Outages
Your broadband connection can never go faster than the maximum line speed available. We will let you know what the maximum speed is on activation. If we find that your line speed is not capable of providing your chosen speed tier, we will let you know and work with you to lower your speed tier and plan pricing.	Your home phone and internet services won't work during a power outage. This means you won't be able to make or receive calls or use any internet services, including emergency calls to "000". You will need to rely on your mobile phone technology in this situation. For Fibre to the Premise connections, a backup battery can be purchased through electronic stores that will allow you to use phone and internet services during power outages.

Some Factors Impacting Performance	Medical & Security Systems
Broadband speeds may vary due to: • The website you're visiting and their services • The quality of your router • Where your router is located • Network capability and network traffic • The broadband technology type you have connected • Wi-Fi being less reliable than Ethernet For the best experience, we recommend a high-quality router for larger homes.	Before entering a contract, you should contact your alarm provider to make sure it is compatible with a broadband connection. If your security or medical alarm systems are not compatible, you will need to arrange for a suitable alternative before your broadband connection is set up. NATAN is not responsible for any security or medical alarm systems and the setup and maintenance needs to be managed by you.